

# Streets Ahead

Our wrap-up of what's been happening in your community



St George  
Community  
Housing

## An end-of-year message from Acting Group CEO Joe Achmar

Hello and seasons greetings to you all! I'm Joe Achmar, Acting Group CEO of SGCH. As we say goodbye to 2024, it's time to reflect on a momentous year for our organisation and tenant groups.

SGCH is committed to building more homes, but we are all about you, the customer. Thank you to everyone who took part in our events and programs this year. It is because of your connection to community that we can build thriving places and support great people. I hope you have a happy holiday season.

However, at SGCH, we understand the holiday season can be a tough time of the year, particularly with loneliness, financial stress and relationships. We are always here to support you, so please call us on 1800 573 370 if you need help connecting to services. On behalf of everyone at SGCH, we look forward to the new year together!



### SGCH office holiday closures

**Liverpool, Redfern (Gibbons),  
Bonnyrigg and St Leonards:**

Closed public holidays only.

Office hours on 24 Dec 2024  
and 31 Dec 2024, 9am to 3pm.

**Greenway and Riverwood:**

Closed from 16 Dec 2024  
to 13 Jan 2025.

**Fairfield:**

Closed from 13 Dec 2024  
to 16 Jan 2025. From 16 Jan,  
office will only be open from  
9am to 5pm each Thursday.

### We want to hear your thoughts

Keep an eye out for the 2025  
SGCH Tenant Satisfaction  
Survey. The survey  
opens on 5 May and  
closes on 4 July  
2025. We conduct  
the survey because  
we are committed  
to delivering great  
customer service. To do  
that, we need to listen to  
your views and act on them.



Take part and you will be in the running to win a  
gift card - we have \$1500 worth to give away!

# Community news

→ SGCH's 'Our Year in Review' is your update on the organisation's performance and activities in 2024. Take a look at this report -or our full Annual Report -at [sgch.com.au](http://sgch.com.au)



## SGCH takes on the Art Gallery

As groups of south-west Sydney SGCH customers stepped off the buses last month outside the Art Gallery of NSW, they were greeted with sunny skies, long lines and thousands of pieces of art. For many of the attendees, this was their first time seeing the art gallery, and for some it was their first trip into the city in years! Customers explored the gallery, soaked up the atmosphere in the front rooms, and found artworks they had only ever seen on the internet or in books.



## Christmas celebrations come early in Artarmon

It was a gorgeous spring day in November when our Artarmon customers gathered in their community garden to celebrate the festive season, complete with tinsel, baubles and Christmas cake with custard! Not only was it a lovely opportunity to share a meal and stories of Christmas days past, but it also gave our MNE Connecting Communities team members time to ask customers some important questions about their SGCH experience. They look forward to all community events, enjoy social gatherings and would like more opportunities to participate in activities.



## Picking up a needle and thread is Sew Good

A group of customers learned how easy it is to mend your own clothes, with easy hands-on instructions from a very patient sewing instructor. The room fell silent as everyone tackled the hardest part – threading the needle –but soon good-natured jokes and laughter filled the room as each person recalled a sewing disaster and shared tips about hemming trousers with staplers or sticky tape. But looking around the table it seemed everyone soon got into the groove and stitched their way through a successful and satisfying sewing class.

## What's coming up in 2025?

### Pride of Place 2025

Be on the lookout next year as we seek out tenants who take pride in their homes. You can receive a \$100 gift card or e-voucher! Over 120 tenants were awarded in 2024.

### Strive Tertiary Scholarships 2025

Strive Tertiary Scholarship

applications open on 1 March 2025 and will close on 31 March 2025. The \$1500 is to be put towards education expenses.

### DigiConnect 2025

You can buy discounted digital devices on a repayment plan through our DigiConnect program. Applications resume February 2025.

### No Interest Loan Scheme 2025

Request an interest-free loan of up to \$2,000 for essential goods and services. Applications open 6 February 2025.



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